AUSTIN T STILL

Systems Engineer
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LinkedIn | Website

INTRO

Goal-oriented and Customer-focused System Engineer and United States Veteran with a passion for driving technological advancements. Leveraging a strong foundation in system management, cloud administration, Microsoft systems, virtualization, troubleshooting, and security, I strive to optimize performance and deliver cutting-edge solutions. With a proven track record of success and a dedication to continuous improvement, I bring a dynamic and results-driven approach to every project.

SKILLS

Information systems management | Document management | Group Policy Management | Database administration | Network Administration | Reporting and documentation | Leadership and Management | Customer service | Team Communication | MS PowerShell | MS SharePoint | MS Office | VMware ESXi | Windows 7/10/Server 2012 |MS Exchange | Auditing | Linux | EC2 | S3 | ELB| Lambda | CloudWatch | CloudFront | CloudFormation | IAM | BMC Remedy ITSM

EXPERIENCE

Jr Cloud Engineer | 06/2022-Present
  Rouge Revisions LLC

  -Successfully migrated and hosted static websites on Amazon S3, enhancing content delivery speeds by more than 20% with the implementation of Amazon CloudFront to benefit both client and consumer.

  -Engineered and managed highly available AWS EC2 instances with advanced network and application ELBs, driving productivity and efficiency in cloud-based operations.

  -Architected and managed a robust VPC infrastructure, encompassing public and private subnets, security groups, and bastion hosts on AWS, ensuring a resilient and secure network environment for seamless operations and enhanced data protection while maintaining high-availability across multiple Availability-Zones.

Systems Administrator / Platforms NCO (Secret Clearance) | 12/2017 - 06/2022
  U.S. Marine Corps

  -Implemented zero trust and least privilege principles by specifying granular end user access levels, auditing and maintaining end user access agreements and policy compliance. This ensured maximum data security, protecting sensitive information, and minimizing potential risks to national security.

  -Proactively monitored and enhanced client systems, swiftly resolving issues, upgrading releases, and safeguarded assets worth over $2 million.

  -Ambitiously mentored and oversaw newly hired/transferred employees, imparting valuable insights into job duties, best practices, and company policies. Guided them towards a smooth and successful integration into their roles, fostering a supportive and productive work environment.

  -Streamlined information supervised access and collaboration through the Leverage of MS SharePoint as a robust document management system and in-house ticketing system. Implemented and maintained Group Policy settings, ensuring secure and efficient data management while empowering teams to work seamlessly and maintain compliance on client systems.

  -Executed seamless migrations to new systems, minimizing downtime and avoiding costly remediation efforts. Ensured a smooth transition by meticulously planning and implementing strategies, resulting in uninterrupted operations and enhanced end user productivity.

-Expertly deployed VMware vSphere/ESXi to build a dynamic computer infrastructure for virtualization, efficiently meeting the organization's needs.

Volunteer | 09/2017 – 12/2017

Integrity Tech

-Facilitated domain management by overseeing the commissioning and decommissioning of client devices, actively assisting in tech refreshes, ensuring a smooth transition to updated technologies.

-Enhanced client productivity by actively contributing to the installation of cutting-edge intercom systems in a medical facility, facilitating seamless communication and optimizing workflow efficiency.

EDUCATION

John Bowne High School – HS Diploma

AWS Cloud Practitioner (CLF-C01) Cert Prep

AWS SysOps Administrator (SOA-C02) Cert Prep

WorkshopPLUS – Support for MS Teams

WorkshopPLUS – Advanced Support for MS Teams

USMC Leadership and Management

Basic Communications Training

Systems Administration Training

CERTIFICATIONS

CompTia Security+

AWS Certified Cloud Practitioner

AWS Certified SysOps Administrator